

CONFLICT RESOLUTION & MEDIATION



OVERVIEW

We are skilled in helping people find a way forward when conflict arises. Conflict is part of everyday life and in a world where we recognise the value and innovation diversity brings to a business, we also acknowledge that diverse opinions hold the potential for indecision, tension and conflict. Using a combination of Lewis Deep Democracy and proven mediation approaches, we help individuals and teams work through problems and appreciate different perspectives. Our methods of conflict resolution help individuals and teams to engage with different views and resolve conflict which leads to increased performance. If an agreement is required, we support you to create a settlement agreement during the mediation session.

KEY OUTCOMES

Enabling all voices to be heard

Appreciation for different views and perspectives

Improved relationships in teams

Identify what needs to change and why

Enhanced decision-making in teams

WHO SHOULD ATTEND

People who are experiencing a breakdown in their relationship.

DURATION

To be agreed with line managers, but usually uninterrupted time of half to one full day is recommended.

DETAILS

In-person sessions are desirable.